

## NO WATER?

The Water in your building is supplied directly from the mains water system which runs into the building from outside. Should there be a supply problem, please call united utilities and check there is a mains water issue on 0345 6723723

## WATER LEAKING?

Your main objective is to stop the water leak quickly. If you think you have a leak in your apartment have it investigated as quickly as possible. It may not only be causing you damage but may be flooding the apartment below.

## DO YOU KNOW WHERE YOUR STOP TAP IS?

A couple of simple rules. If the water is coming through your ceiling then speak to your neighbour above. Go and knock on their door and explain the situation. They may know something about it. If the water is on the floor in your apartment, the leak will normally be in your apartment only. If you cant stop the leak take all action possible to catch the water, Pans, Buckets, Towels etc the more water caught the less damage. Call our office on 01925 210250 and we will help

**IF THE WATER IS OFF DO NOT LEAVE ANY TAPS OPEN IN YOUR APARTMENT!**

# PROBLEM WITH YOUR WATER?

